

Image perfect laser, Inc.

**CANCELLATION and PREPARATION POLICY**

Time is our most precious commodity. When scheduling an appointment with Image Perfect Laser we are reserving individual time for you with an R.N. and a laser.

Therefore we must enforce the following policy:

- We require **24 hours' notice** to either cancel or reschedule an appointment.
- **Less than 24 hours' notice will result in a \$50 charge or loss of a treatment if the treatment is part of a package.**
- Prior to arriving to our office for your scheduled appointment preparation should be as follows: Shave the morning of your treatment and apply numbing cream 45 minutes to 1 hour prior. Cover the area with plastic wrap. This will be removed by our nurse prior to treatment.
- If you need us to shave and apply numbing cream for you please let us know when booking your appointment. **There will be a \$25 preparation fee.**

Signature: \_\_\_\_\_

Date: \_\_\_\_\_